

Christopher W Campbell

Systems Support Specialist/Audio Visual Technician at Arizona State University
Walter Cronkite School of Journalism & Mass Communication

Summary

Currently work as Systems Support Specialist/Audio-Visual Technician for the Walter Cronkite School of Journalism and Mass Communication at Arizona State University. Under the Cronkite IT support group I provide technology support for faculty, staff, and students as well as audio/visual support for classrooms and school events.

Professional Experience

Systems Support Specialist - Arizona State University

July 2013 – Present

- Continued responsibility in running professional audio/visual systems for internal and outside client events as well as training current CSIT staff on audio/visual setups and operations
- JAMF Casper Suite policy integration for our software deployment workflow
- Continued responsibility using OSX & Windows software deployment tools for configuring and imaging staff, faculty, and classroom computer systems
- Continued responsibility for setting up email clients, public folders, active directory on staff and faculty computers
- Assists staff, faculty, and students with computer and software support, purchasing, and building audio/visual equipment upgrades
- Seamlessly programmed and implemented an 86" multi-touch display with Sedna Touch software integration. This is the same software used on interactive presentation displays in New York's Time Square.

Technology Support Analyst - Arizona State University

August 2009 – July 2013

- Responsible for running professional audio/visual systems for internal and outside client events
- Responsible for maintaining and configuring all classroom audio/visual systems such as AMX touch-panel systems, Extron switcher matrix's, TV-One scalers, Biamp DSP audio systems, Wirlwind/Cobra-Net DSP audio systems, Crown and Electro-Voice audio amplifiers, Avid MBox audio interfaces, as well as Yamaha and Studer mixing consoles
- Responsible for configuring and imaging staff, faculty, and classroom computer systems
- Responsible for Echo360 Lecture capture technology, server maintain maintenance and capture client hardware/software
- Responsible for setting up email clients, public folders, active directory on staff and faculty computers
- Assist staff, faculty, and students with software such as Word, PowerPoint, Excel, Keynote, Pages, FinalCut Pro, Soundtrack Pro, Google Apps, Skype, Adobe Connect, and Adobe Products

Co-Owner - A-GoGo Media Solutions LLC*August 2011 - Present*

- Co-Owner of a web development company that specializes in Word Press website architecture setups
- Work with clients to help setup and maintain their websites
- Provide clients with computer, network, email setups, configuration and support
- Assist clients with purchase, training and support of desktop, laptop, tablet and smartphone computers.
- Provide Apple iOS and Android device training seminars

Audio Visual Coordinator/Technician - St. Patrick Catholic Church*March 2007 – August 2009*

- Managed and maintained audio/visual systems for a large house of worship
- Proficient in use of digital/analog mixing equipment such as Yamaha, Mackie, Shure, Alesis and Allen & Heath.
- Proficient in programming and operating BSS Audio and Biamp digital signal processing units.
- Responsible for maintenance and operations of AMX/Crestron touch panel control systems
- Responsible for creating PowerPoint and Keynote presentations for worship services and events
- Responsible for creating dynamic content and lyrics for worship service using software such as Media Shout and Pro Presenter
- Responsible for recording, editing, and creatively assimilating video, audiotapes, and compact discs
- Responsible for projection setups including flat panel televisions and monitors
- Responsible for implementing a training program for A/V volunteers to assist with worship services

Skills Summary

Computer Setups	AMX Control Systems	Computer Maintenance & Repair	Camera Operations & Assistance
Computer Imaging & Deployment	Biamp DSP Systems	Audio/Visual Maintenance	Video Editing
Software Installations	Audio/Visual Systems	ETC, Unison, Leviton Lighting Systems	CD/DVD Duplication
Mac & PC Experience	Video Teleconferencing Systems	Inventory Management	iOS/Android Setups & Configurations
Adobe CC Suite	JAMF Casper Suite	Sedna Presenter & Touch Software	HARMAN HiQnet Software

Education

Arizona State University

2015 -Present

Currently pursuing Bachelor of Science in Information Technology through the Ira A. Fulton Schools of Engineering.

Mesa Community College - Mesa, AZ

2002

Associates in Applied Science/ Automotive Technology

Training

- BIAMP Systems Audio Training Course and Certification
- AMX University online coursework including AMX Essentials, Networking Essentials, Programming Essentials, Programmer 1, Control System Design, AMX Designer

Additional Qualifications

- High level of proficiency in both Microsoft and Apple computers
- Vast knowledge of computer operating systems, software installations, driver support, and maintenance as well as knowledge of computer components and assembly
- Ability to work well with others while under pressure
- Team player with the ability to work alone
- Excellent customer service skills
- Responsible person with great attention to detail
- Energetic and outgoing
- Self-motivated